TRI-LINK COMPANY

Results validity is from **September 2025** onwards.

A. BASIC FEATURES

#	Items	Minimum Requirements (I)		Score	Additional Requirements 1 (II)	Score	Additional Requirements 2 (III)	Score
1	Trip History Data	Min. stored month	3 months	✓	>3 months to 1 year	–	More than 1 year	✓
2	Real-time Tracking	Yes	Available	✓				
3	Map	Source	Closed source	✓	Open source	–	Open source with latest update	–
4	Geofence	Yes	Radius geofence	✓	Polygon geofence	✓		
5	Geofence Alert	Yes	System alert	✓	Notification (SMS, WhatsApp, Call, etc.)	–	Push Notification	✓
6	Vehicle Status	Yes	Parked, Driving, Idling	✓				
7	Engine ON / OFF Detection	Yes	System alert	✓	Report available	✓		
8	Overspeed Detection	Yes	Available	✓	Report available	–	Configurable	✓
9	Overspeed Alert	Yes	System alert	✓	Notification (SMS, WhatsApp, Call, etc.)	–	Push Notification	✓
10	Built-in / Offline Memory	Min. mins	Last 15 mins	✓	>15 to 60 mins	–	> 60 mins	✓
11	Backup Battery	Min. hours	1 hour	✓	>1 to 24 hours	–	> 24 hours	✓
12	Sim Card Network	Yes	2G	✓	4G fall back 2G	✓	Roaming	✓

For any related inquiry, kindly email to:
✉ **cvu@miros.gov.my**

A. BASIC FEATURES (cont'd.)

#	Items	Minimum Requirements (I)		Score	Additional Requirements 1 (II)	Score	Additional Requirements 2 (III)	Score
13	Device Connectivity Support	Yes	4G	✓				
14	Device Multilingual Support	Yes	English	✓	Other language	✓		
15	User Manual	Yes	English	✓	Other language	✓		
16	Warranty Period	Yes	Min. 12 months/ based on subscription	✓	> 12 months	✓		
17	Customer Service	Min. operation hours	Mon – Sun: 0900 – 1900 (Local)	✓	24 hours, 7 days per week	✓	Physical Control Centre Available	–
18	OS Compatibility	Yes	Web	✓	Apps	–	Mobile View	✓
19	Trip Report	Yes	Coordinates, Local time zone, Speed	✓	Driving duration, rest duration	✓		
20	Data Transmission Interval	Yes	1 minute	✓	30 second to <1 minute	–	< 30 seconds	✓
21	Harsh Acceleration	Yes	Available	✓	Report available	–	Configurable	✓
22	Harsh Acceleration Alert	Yes	System alert	✓	Notification (SMS, WhatsApp, Call, etc.)	–	Push Notification	✓
23	Harsh Braking/Crash Detection	Yes	Available	✓	Report available	–	Configurable	✓
24	Harsh Braking/Crash Detection Alert	Yes	System alert	✓	Notification (SMS, WhatsApp, Call, etc.)	–	Push Notification	✓

B. ADDITIONAL FEATURES

#	Items	Minimum Requirements (I)		Score	Additional Requirements 1 (II)	Score	Additional Requirements 2 (III)	Score
1	Tow Detection	Yes	Available	✓				
2	Panic/ Emergency Button	Yes	Available	✓	SMS / WhatsApp	✓		
3	Apps Multifactor Authentication/ Security	Yes	OTP, Security PIN	–				
4	SOP on Technical Problem	Yes	Solved in 3 business days	–				
5	Device Service Records	Yes	Installation, Renewal, Diagnosis, & Warranty Records	✓				
6	Driver Identification	Yes	Tracking device comes with driver ID	–	Report (according to driver)	–		
7	Certification	Yes	SIRIM & CE	✓				
8	Immobilizer	Yes	Available	✓				
9	Tampered Alert	Yes	System alert	✓	Notification (SMS, WhatsApp, Call, etc.)	–	Push Notification	✓

Note:

✓	Yes
–	No
	No requirement

Company	: **TRI-LINK COMPANY**
Report validity	: **September 2025 – August 2028**
Device name	: **VL802**
Package	: **TLC Pro**

2025	★★★★

C. SCORE DISTRIBUTION

A. BASIC FEATURES		B. ADDITIONAL FEATURES		TOTAL SCORE
3.420	+	1.013	=	4.43

D. MARKING EVALUATION

Final Points	Star Rating
4.50 – 5.00	★★★★★
3.75 – 4.49	★★★★
3.00 – 3.74	★★★
2.00 – 2.99	★★
1.25 – 1.99	★

PRODUCT OVERVIEW

Tri-Link Company VL802, TLC Pro

The VL802 GPS tracker, paired with the TrackSolidPro platform, offers a compact and reliable solution for real-time visibility, fleet efficiency, and asset management. It ensures precise positioning, fast event reporting, and scalable insights for fleets of any size. With features like live location updates, geofencing, speed alerts, tamper detection, and encrypted data transmission, it provides a secure and dependable system for monitoring and managing vehicles or assets effectively.

TrackSolidPro's dashboard delivers an intuitive interface with configurable views to suit drivers, operations teams, or executives. Users can access multiple map types with traffic overlays, vehicle clustering, and real-time health indicators for easy monitoring. Automated reporting, historical playback, route analytics, and performance reviews enable businesses to optimize utilization, enhance decision-making, and maintain operational control.

The system also supports multi-platform access across iOS, Android, and web, ensuring flexibility on the go. Through APIs, webhooks, and customizable triggers, it integrates seamlessly with existing workflows. Backed by a comprehensive help center, multichannel support, and ongoing firmware upgrades, the VL802 with TrackSolidPro combines advanced tracking, smart dashboards, and strong customer support to keep operations efficient, scalable, and secure.